



## DISPOSAL SERVICE, INC.

Phone: (724) 625-1511

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121 Brickyard Road

Mars, PA 16046

[www.vogeldisposal.com](http://www.vogeldisposal.com)

January 2024

Dear Richland Township Resident,

We are pleased to inform you that Vogel Disposal Service, Inc. has been awarded the exclusive contract to provide automated residential solid waste disposal and recycling services to Richland Township residents. The contract's term is for four (4) years effective January 1, 2024, through December 31, 2027. **Service under this contract is mandatory for all residents of one to four unit dwellings.**

We extend a welcome to all customers. We are a local, family-owned company which has been proudly serving this area's residents for over 65 years. Our Customer Service Dept. is available Monday through Friday 8am-5pm. You may contact us at 724-625-1511 option 1 or by email to [customerservice@vogeldisposal.com](mailto:customerservice@vogeldisposal.com) or online [www.vogeldisposal.com](http://www.vogeldisposal.com).

**Please read and keep this guideline packet.** Landlords, it is important to provide tenants a copy of this packet.

**Automated Collection Service:** 1-95-gallon waste cart weekly and 1-95-gallon recycling cart every other week and 1 bulk item per month service, per individual residential unit for material generated from within the service address. Solid waste and recyclables should be placed at the curb the night before your scheduled pick-up day. Both will be picked up the same day. All items must be placed inside the cart and the lid of the cart needs to be closed. All Bulk items must be scheduled with the customer service department prior to collection day, 1 bulk item per month at no additional charge.

**Included Special Collections:**

Leaf collection in biodegradable paper bags one (1) time in the spring and three (3) times in the fall.

Electronic Waste and Household Hazardous Waste Collection is four (4) times a year.

Please refer to the Leaf, E-Waste and HHW sections for details and the enclosed calendar for collection dates.

**2024 Rate:** Residents will be billed for collection in advance of service rendered in the amount of \$30.00 per month per unit, or \$120.00 per billing.

**Additional Carts:** You can add a 95-gallon gray trash cart or a 95-gal blue recycling cart for an additional \$8.00 per month. All carts are the property of Vogel Disposal Service. An additional fee may apply for delivery and removal of additional carts.

**SENIOR CITIZEN CART PROGRAM:** available to a Senior Citizen head of household over age 65, with proof of age. 1-35-gallon waste cart weekly and 1 recycling cart every other week service.

**2024 Senior rate:** Seniors with 1-35 gallon waste cart will be billed for collection in advance of service rendered in the amount of \$25.00 per month/\$100.00 per billing.

A 5% discount will be applied to any account that pays their yearly service rate in full by December 31, 2023.

2024 Annual Rate with discount is \$ 342.00, and the 2024 Annual Senior Rate with discount is \$285.00.

**CART DELIVERY:** Carts will be delivered in the month of December. Please feel free to use and get used to the cart. Effective January 1, 2024, all waste needs to be inside the cart to be collected.

**PICK UP DAY:** Your pick-up day will remain the same. Refer to the enclosed calendar for the recycling collection weeks.

In addition to our residential service, we offer a full range of commercial solid waste disposal and recycling services. Our commercial containers and roll-off dumpsters range in size from 2 yards to 40 yards in capacity.

We appreciate the opportunity to provide prompt, reliable service for you.

Best Regards,

VOGEL DISPOSAL SERVICE, INC.

*Douglas Vogel*

Douglas Vogel  
Vice President

**PLEASE KEEP THESE IMPORTANT GUIDELINES FOR FUTURE REFERENCE.**

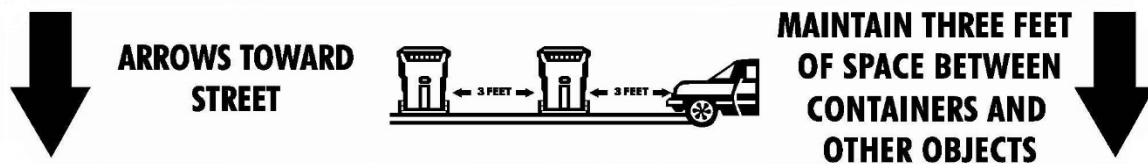
**AUTOMATED COLLECTION SERVICE:** Place trash inside a waste bag then place into the provided cart. All items must be in the cart with the lid closed. Cart size of 95 gallon (this will hold approx. 5-6 white kitchen bags) is provided by Vogel's for the collection of your waste. Alternative cart size of 64 gallon (this will hold approx. 3-4 white kitchen bags) or 35 gallons (this holds approx. 1-2 white kitchen bags) is also available, see Cart Exchange below.

**PLACEMENT:** Clearly identify your street number on your mailbox or some type of permanent marker near the road. It's important to make the containers visible to the driver. Vogel carts should be placed out the night before your scheduled collection day and empty carts removed by the end of the collection day. Each Vogel cart has a serial number linked to your account, be sure to keep your cart(s) from getting mixed up with the neighboring carts.

Please place your carts on a level area at the curb line no more than 3 feet from the street. If space or slope issues on your property make cart placement a problem, please call our Customer Service Department for help.

Leave at least 3 feet between the carts and adjacent poles, trees, mailboxes, basketball nets, parked vehicles, overhead wires, fences and other obstacles.

The lid needs to open to the curb and the wheels must be facing the house.



**WEATHER:** In winter months, please remove snow from the area where you place your containers and have a reasonably clear approach path for both the driver and truck. It is highly recommended to close lids and use garbage bags in containers as drivers will not reach into the containers to remove loose items that are stuck or frozen inside the cart or can.

**ITEMS INCLUDED THAT WILL BE PICKED UP AT THE CURB:**

- ✓ Household Solid Waste - Is garbage including but not limited to, all table and kitchen refuse and waste, broken glass and dishware – wrapped securely in heavy paper. All items must be bagged.
- ✓ Recyclables – Refer to the Recycle chart. Place items directly in the blue Recycle cart (NO PLASTIC BAGS).

**LARGE APPLIANCES & BULKY WASTE:** LIMIT of 1 item per month. **Contact Customer Service at least 24 hours in advance of your collection day for the pick-up of large appliances and bulky waste.**

- ✓ Furniture, appliances such as stoves, washers, dryers, water heaters, other household appliances and furnace pipes.
- ✓ Appliances that contained refrigerant **must have a tag attached certifying that the refrigerant has been removed**, this includes refrigerators, freezers, air conditioners, dehumidifiers, ice makers and water coolers.
- ✓ Carpet, rugs and padding must be cut in sections no longer than 4 ft., be securely rolled and tied and not over 30-lbs. Limit of 6 rolls as a bulk item pick up.
- ✓ Mattress/box springs: for our worker's protection, mattresses must be wrapped in plastic and taped securely closed with duct or packing tape to prevent any possible exposure to infectious pests such as bedbugs, fleas, etc.

**MISSED PICK-UP:** All requests for missed collection must be made within 24 hours of collection day.

**CART EXCHANGE:** After 60 days from the delivery of new containers, customers may elect to exchange for a smaller 65-gallon or 35-gallon container one time at no cost. Any additional exchanges for sizing will be at the cost of \$25 dollars. Cart repair is at no additional cost to the resident.

**NEEDLES and SHARP OBJECTS:** Help us prevent needle sticks to our employees. Place all needles, syringes, and lancets in a hard-plastic container with a tight-fitting lid taped shut. Place with your regular trash **NOT** the recycling. Wrap all sharp objects, such as broken glass or sharp metal, in heavy paper and tape shut. **You will be held responsible for any needle sticks to our employees. Please protect our workers!**

**ITEMS THAT WILL NOT BE PICKED UP THROUGH RESIDENTIAL SERVICE** (including, but not limited to):  
**These items will be accepted if placed in a roll-off dumpster. Please call Customer Service for sizes and rates.**

- ✓ Large building materials, refuse caused by repairs, remodeling, demolition and/or construction of any structures.
- ✓ Paving materials, stones, sand, dirt, sod, concrete, 55-gal drums, grease drums and large vehicle parts.
- ✓ Bushes, shrubs & other vegetation with soil attached to root system, tree trunks or tree limbs more than 3" in diameter or 48" in length.

**ITEMS NOT ACCEPTED AND WILL NOT BE PICKED UP** State Regulations prevent us from accepting the following:

- ✓ Hazardous and pressurized items such as propane/oxygen tanks, gun ammunition, explosives, fireworks or any material that may be considered hazardous, volatile, radioactive, infectious or toxic including flammable liquids.
- ✓ All tires and asbestos

**HOUSEHOLD HAZARDOUS WASTE (HHW) AND E-WASTE COLLECTION:** At no additional charge, there will be four dates a year when you can schedule a pick-up of these items. Contact our customer service department to schedule at least 10 business days in advance of the collection date. A collection kit with instructions and one collection bag will be sent to your home prior to your scheduled pick-up date. The collection bag may not exceed 50 lbs. of acceptable HHW materials. You may place larger items such as long fluorescent lamps, auto batteries and electronics beside the containment bag. Bags must be collected from the resident's property 10 to 15 feet from the curb along a driveway or street facing area and may not be collected from the curb or public property. Items must be placed outside the residence no more than 24 hours prior to your scheduled collection date.

**Please see the enclosed page for details of acceptable materials and instructions.**

**2024 HHW and E-WASTE collection dates:**

**March 4th** (scheduling cutoff February 19<sup>th</sup>)  
**September 16th** (scheduling cutoff August 30<sup>th</sup>)

**June 10th** (scheduling cutoff May 24<sup>th</sup>)  
**December 2<sup>nd</sup>** (scheduling cutoff Nov 18<sup>th</sup>)

**ELECTRONIC WASTE:** E-waste items including but not limited to: TV's and computers including desktop, laptop, tablet, E-readers and peripherals including monitor, keyboard, mouse, printer etc. Any device capable of receiving and displaying television or video programming. No more than three (3) TVs/monitors will be collected from any residence in a calendar year. All electronics must be free of damage and can not be disassembled.

**LEAF COLLECTION:** There will be curbside collection of (paper) bagged leaves three (3) times in the fall and once in the spring. The spring collection will include paper bagged leaves, shrubbery, bundled tree trimmings (3" in diameter or less and no longer than 48"). Fall leaf collections will include paper bagged garden residue and vegetative materials and bundled tree trimmings (3" in diameter or less and no longer than 48"). **Residents may take the materials accumulated between specified spring and fall collection days to the Township drop-off site located beside the Public Works Garage (off Meridian Road) Monday through Friday 8 a.m. - 3:30 p.m.**

**2024 Leaf collection dates:** April 3    October 16 & 18    November 6 & 8    December 4 & 6

**HOLIDAY TREES:** Will be picked up in the months of December and January. You must remove decorations. Cut tree so the branch spread is no more than 6 ft. across, and tree length is no more than 6 ft., and not weighing more than 30 lbs.

**HOLIDAYS:** We close in observance of the following 6 holidays:

**New Year's Day    Memorial Day    Independence Day    Labor Day    Thanksgiving Day    Christmas Day**

**If your scheduled collection day falls on or after a weekday holiday, your collection will be 1 day later that week.**  
**If your scheduled collection day falls before a weekday holiday, there will be no change in your collection day.**

**There is NO CHANGE to collection for any other "observed" holidays including the following:**

**Martin Luther King Jr.    Presidents' Day    Good Friday    Easter    Juneteenth    Columbus Day    Veterans Day**

**BACKYARD SERVICE:** This service is available to interested residents at a cost of **\$55.00 per month** and is limited to 1-65-gallon waste cart and 1-65-gal recycling cart placed no more than 150 feet from the curb. **All other items must be placed at the curb.**

**There is an additional fee for trash placed more than 150 feet from the curb.**

- **Disabled persons unable to transport waste or recyclables to the curb for collection, upon verification of eligibility by Richland Township, will be provided backyard service at no additional charge.**

**DRIVE-IN SERVICE:** For service beyond 150 from the curb on a private driveway with one dwelling unit. Available to residents on private driveways with an additional cost of **\$35.00 per month**. Required to sign a waiver of damages provided by Vogel Disposal holding harmless the municipality and Vogel Disposal for any damage that may occur on the private road(s) or driveway(s) during collection.

**PRIVATE ROADWAYS:** All owner(s) of private roads shall sign a waiver of damages. In the event such a waiver is not signed by the owner(s) of the private road, the owner(s) shall take their solid waste and recyclable carts to the nearest public street for collection.

**SENIOR CITIZEN CART PROGRAM:** Residents 65+ years and are head of the household, proof of age is required. 1-35-gallon waste cart and any size recycling cart. Proof of age is required for the head of the household.

**TEMPORARY SUSPENSION OF SERVICE WAIVER:** Customers who temporarily leave their permanent residence for at least two (2) months may request a Temporary Suspension of Service Waiver. This is not to exceed four (4) consecutive months. **Requests for this exception must be made in writing via mail or email to Vogel Disposal by the resident at least thirty (30) days prior to the requested date to stop service.** ***Residents must strictly adhere to the thirty (30) days advance request to exercise this option.***

**BILLING:** All accounts will be invoiced every four (4) months to be paid in advance of service rendered.

**Discount:** A 5% discount will be given on any account that pays in full their yearly service rate **by December 31, 2023**

**EMAIL BILLING:**

Simplify your life by receiving your bill via email.

Avoiding postal delays.

Reduce household paper clutter.

Help reduce the need for paper during the current critical paper shortage.

Enroll with your smartphone. \_\_\_\_\_→



**Billing due dates will be:**

<b>December 31</b>	For services rendered in January, February, March, and April
<b>April 30</b>	For services rendered in May, June, July, and August
<b>August 31</b>	For services rendered in September, October, November, and December

**Quick link QR codes are located on the back of printed statements for making an online payment, enrollment in auto payment, and printing your schedule.**

**PAYMENT:** Pay by mail or through our secure website. We accept Discover, MasterCard, Visa, credit and debit cards. E-check is available by calling the customer service department. There is a drop box for payments located at the lower-level parking lot near the Customer Service door. ***Any check not honored by the institution drawn upon and returned will be assessed a minimum \$35.00 service charge.***

Payments must be received in our office by the due dates, a late charge will be added to accounts remaining unpaid. A late notice will be sent, and any unpaid accounts by the date specified in the notice will have service suspended until paid in full. In addition, a \$10.00 restart fee will be added to your account.

**Automatic Bill Payment** is available at no charge. Enroll a debit/credit card or a bank account for electronic fund transfer (EFT) to automatically pay your account balance with every billing cycle. Enrollment is available on the website [www.vogeldisposal.com](http://www.vogeldisposal.com) and select Auto Pay button at the top right.

**SERVICE AND MOVING CHANGES:** Notify our office if you want to make a change to your service or before you are moving. Before your move, arrangements will need to be made to remove our cart.

If you are going to have waste that will not fit into your cart or above the one bulk waste item when moving, contact customer service to have your extra items evaluated for pricing so that it can be disposed.

Visit [www.vogeldisposal.com](http://www.vogeldisposal.com) for announcements, holiday schedules, to make payments, for answers to questions and to print a personalized collection day calendar. Employment opportunities are listed under the Career tab.



# RICHLAND TOWNSHIP RECYCLING GUIDELINES



## NO PLASTIC BAGS!

<b><i>WE DO <u>NOT</u> ACCEPT RECYCLABLES MIXED WITH TRASH OR IN PLASTIC BAGS.</i></b>			
<b>MATERIAL</b>	<b>ACCEPTABLE</b>	<b>PREPARATION</b>	<b><u>NOT</u> ACCEPTABLE</b>
<b>Aluminum &amp; Metal Cans</b>	EMPTY Food and beverage cans; empty, clean/dry aluminum foil and aluminum containers	Rinse empty cans, push lid down inside can  Place items loose in cart	Cans containing food, clothes hangers, scrap metal, screws, nails, toys, lawn furniture, paint cans, aluminum siding
<b>Plastics (PET, HDPE) #1 &amp; 2 &amp; 5</b>	Food & Beverage bottles and jugs, water jugs, liquid detergent, bleach & softener bottles, hair care bottles	Empty and rinse containers If container is greasy, wipe out with soapy water & rinse  Place loose in cart	Plastic cups/plates, styrofoam peanuts and blocks, plastic plant pots, foam plastic egg cartons, plastic wrap, bubble wrap, plastic bags, CD & DVD's, toys, lawn furniture, motor oil, cooking oil bottles, herbicide, antifreeze jugs
<b>Paper</b>	Office & computer papers, paper bags, newspapers, magazines, junk mail,	Place loose in cart	NO SHREDDED PAPER, glue bound books, catalogs, phone books gift wrapping paper of any kind
<b>Cardboard</b>	<u>Clean</u> Corrugated cardboard, cereal, pizza, shoe & tissue boxes	Flatten or break down into pieces no larger than 4 feet, remove all packing material such as styrofoam blocks, peanuts, bubble wrap, etc.	Oily pizza boxes; milk cartons; juice boxes; take-out food containers; oily, soiled, or contaminated cardboard; packing materials (eg. styrofoam, peanuts, bubble wrap, etc.)
<b>Glass*</b> Glass is repurposed, not recycled according to PA DEP's definition	Clear, brown, amber and green beverage bottles and food jars	Rinse bottles and jars  (labels may be left on)	Broken glass, light bulbs, dishes, drinking glasses, crystal, window glass, mirrors, ceramics, Pyrex or tempered glass

*\*Glass will be collected in your recycling cart from your municipality to be repurposed for another use.*

### RECYCLING REMINDERS

- 1) Set out blue recycling cart the night before your scheduled day. Place within 5-ft of curb or roadside.
- 2) Cart lid must be closed.
- 3) Recyclables that are mixed with garbage will not be collected. Place in trash the following week.

### HOLIDAYS: We close in observance of the following 6 holidays

New Year's Day   Memorial Day   Independence Day   Labor Day   Thanksgiving Day   Christmas Day

If your collection day falls **ON OR AFTER A WEEKDAY HOLIDAY**, your collection will be 1 day later.

If your collection day falls **BEFORE A WEEKDAY HOLIDAY**, there will be no change in your pickup.

There is **NO CHANGE** to collections days during the following weeks:

Martin Luther King Jr.   President 's Day   Good Friday   Easter   Juneteenth   Columbus Day   Veterans Day



# RICHLAND TOWNSHIP 2024 CALENDAR



To print your personalized collection day calendar, go to [www.vogeldisposal.com](http://www.vogeldisposal.com)  
click on **PRINT A SCHEDULE** in the top right corner and follow the instructions.

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**RECYCLING AND WASTE COLLECTION WEEKS**

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**ONLY WASTE COLLECTION WEEKS**

\* HOLIDAYS OBSERVED

LEAF COLLECTION

HHW/E-WASTE COLLECTION

January						
S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

February						
S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29		

March						
S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

April						
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	1	2	3	4	5	6
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14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

May						
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			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

June						
S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24		26	27	28	29
30	25					

July						
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14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

August						
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September						
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29	30					

October						
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27	28	29	30	31		

November						
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17	18	19	20	21	22	23
24	25	26	27	28	29	30

December						
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15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

\*HOLIDAYS: Our Company is closed in observance of these Holidays:

New Year's Day Memorial Day Independence Day Labor Day Thanksgiving Day Christmas Day

NO change to collection day during the following weeks:

Martin Luther King Jr President's Day Good Friday Easter Juneteenth Columbus Day Veterans Day



# At-the-Door Household Hazardous Waste & Electronic Waste Collection for Richland Township

## WHAT IS HHW?

Household Hazardous Waste (HHW) is leftover household products that contain corrosive, toxic, ignitable, or reactive ingredients that require careful disposal.

What are the benefits of proper HHW recycling and disposal?

- ✓ Conserves resources and energy that would be expended in the production of more products
- ✓ Reuse of HHW products saves money and reduces the need for generating hazardous substances
- ✓ Prevents pollution that could endanger human health and the environment

So before you toss it, consider the following:

- Latex paint is not hazardous waste. Consider donating it to community groups or organizations for re-use!
- Many automotive stations, auto parts stores and supply stores will accept used motor oil for recycling.
- Automotive batteries may be exchanged at the place of purchase, or turned in at some battery retailers and scrap yards.

## REQUEST A KIT

No later than 10 business days before your scheduled collection.

- Please have your address ready and the types and quantities of materials you want picked up.
- You will be scheduled for the first available appointment.

Within 7 days of pick-up, we will send you a kit with instructions and a bag for you to secure all the materials. The bag may not exceed 50lbs. There is a (1) one bag limit per collection event.

Our Customer Service Representatives will answer any questions about proper disposal for unacceptable materials or quantities larger than 5 gallons.

## ACCEPTABLE MATERIALS

**All containers must be less than 5 gallons, must not be leaking, and must be properly labeled and secured in the packaging from the kit.**

- Consumer electronics (computer/monitor, keyboard, other peripherals, printers, televisions)
- Automotive Products (batteries, fluids, motor oil, polishes, waxes, used oil filters and oily rags)
- Garden Chemicals
- Paint (latex, oil-based, stripper, thinners, artists' paint)
- Household Cleaners (bleach, cleaning compounds, floor stripper, drain cleaner, tile remover & cleaners, rust remover, wood preservatives, non-commercial corrosive chemicals, lye)
- Flammable & Combustible Materials (gasoline and diesel fuel, solvents, certain cleaners/waxes)
- Swimming Pool Chemicals
- Mercury-Containing Devices (thermostats, thermometers, switches, other devices)
- Miscellaneous Household (hobby glue, driveway sealer, other poisonous/flammable/combustible materials, batteries, household fluorescent tubes and CFLs)

## UNACCEPTABLE ITEMS:

Materials Improperly Packaged, Biological Wastes, Construction Materials, Radioactive Materials (including smoke detectors), Unknown/Unlabeled Materials, Pressurized Cylinders, Ammunition, Explosives, Leaking Containers, Containers Over 5 Gallons, Commercial Products, All Medications, Empty Containers, Asbestos, Tires, Fire Extinguishers, Liquid Mercury, Appliances, Damaged TVs/Monitors, Business Supplies from Home, Trash, including bulky items

## SCHEDULE AN APPOINTMENT

We will collect your HHW and electronic waste at your residence **by appointment only.**

**Customer Service: 724-625-1511**

(Monday-Friday 8:00am – 5:00 pm)

**Email:** [customerservice@vogeldisposal.com](mailto:customerservice@vogeldisposal.com)

**Online:** Visit us online to send a service request to [www.vogeldisposal.com](http://www.vogeldisposal.com)